



MEEZA HELPS MASRAF AL RAYAN DELIVER BANKING EXCELLENCE



Executive Summary

CUSTOMER NAME

Masraf Al Rayan

SECTOR

Financial Services — Banking

LOCATION

Doha, Qatar

PROJECT

Provision of data centre solution as a disaster recovery site.

Overview

While information technology is now an integral component of all industries, its presence in banking is essential to overall operations. Whether applying electronic processes to the tracking and reconciliation of balance sheets or encrypting security codes on bank cards, banking processes are highly dependent upon large, complex, and extremely reliable IT systems.

Masraf Al Rayan is a progressive new force in the world of banking and has proven itself to be a pioneer as the region's leading, fully fledged Shari'ah compliant financial institution. With its modern and innovative approach ensuring that the highest levels of service and cutting-edge products are available to its customers, Masraf Al Rayan is the present embodiment of future Shari'ah compliant banking.

CHALLENGES

Masraf Al Rayan required exceptional levels of availability to maintain customer satisfaction and increase the reliability of their IT systems. The bank wanted to ensure that their systems are always available to accurately provide all services needed by their clients.

Additionally, Masraf Al Rayan required an off-site, secondary location for its data as additional protection in the event of a disaster. If the worst should happen, they needed assurance that they could still deliver services to their clients.

Masraf Al Rayan was seeking to increase its level of network reliability and minimise downtime and other inefficiencies to meet the demand for world-class service to their clients.



SOLUTION

Masraf Al Rayan chose MEEZA to help deliver its loyal customer base with a more efficient, improved and reliable service supported by the very latest in IT technology.

MEEZA provides Masraf Al Rayan with Data Centre Services to help them deliver the highest levels of security and availability for their IT infrastructure. The solution was designed and configured to exactly suit the disaster recovery site requirements of the bank. Highly available, scalable and secure data centre Services are delivered from M-Vault 1, MEEZA's Tier 3 data centre which is located at a highly secure facility in Qatar. M-Vault 1 delivers 99.98% availability, the highest levels offered from any commercial Data Centre in Qatar.

RESULTS

The high levels of availability and security delivered by MEEZA allows Masraf Al Rayan to deliver reliable and efficient banking services to their customers.

Additionally, by partnering with MEEZA, Masraf Al Rayan was able to avoid the upfront investment of time and capital required to build an additional data centre. They have been able to utilise MEEZA's state-of-the-art IT infrastructure and a disaster recovery site was available immediately instead of expending time building a new one.

Through the partnership with MEEZA, Masraf Al Rayan is able to focus on their core business, increase their competitiveness and scale rapidly.

“OUR RELATIONSHIP WITH MEEZA WILL ENABLE MASRAF AL RAYAN TO CONTINUE TO DELIVER THE BEST LEVELS OF SERVICE AND SECURITY TO OUR CUSTOMERS.”

Mr. Adel Mustafawi
CEO of Masraf Al Rayan

MEETING THE NEED FOR WORLD-CLASS MANAGED IT SERVICES AND SOLUTIONS

Ranging from Data Centre Services to innovative Consulting Services, MEEZA offers flexible and scalable IT Services and Solutions that deliver real advantage to our clients.

CONTACT DETAILS

Find out how MEEZA can give your company the IT advantage:

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