



# MSHEIREB PROPERTIES TRANSFORMING QATAR WITH THE ASSISTANCE OF MEEZA



## Executive Summary

### CUSTOMER NAME

Msheireb Properties

### SECTOR

Property Development

### LOCATION

Doha, Qatar

### PROJECT

Managed Services, Data Centre Services and ERP implementation.

### OVERVIEW

Msheireb Properties was launched in March 2009 to create leading-edge urban living concepts built on traditional Qatari architecture, contributing to the social and cultural heritage of Doha, Qatar. MEEZA successfully provided IT consultancy to Msheireb Properties during the company's formation and demonstrated a thorough understanding of their current and future IT needs. MEEZA provides Msheireb Properties with a broad range of IT services including Managed Applications and Hardware, Service Desk support, Managed Data Backup and Restore and Data Centre Services in addition to providing ERP (Oracle) implementation services.

### CHALLENGES

As a newly established company, Msheireb Properties required a full

spectrum of IT services in order to become operational within a very short timeframe.

The challenge was to design and develop IT infrastructure for Msheireb Properties that would be adaptable to their changing needs and be able to grow with the company.

Msheireb Properties also required ongoing management and support of the critical IT systems used to support their business.

### SOLUTION

MEEZA delivers a broad range of IT Services to Msheireb Properties including:

- Service Desk
- Managed Applications
- Managed Hardware
- Managed Firewall
- Managed Data Backup and Restore Services
- Data Centre Services



MEEZA is providing full infrastructure management and monitoring for key technologies deployed within MEEZA's M-VAULT 1 data centre. The solution delivered by MEEZA allows Msheireb Properties to maintain administrative control over users data and resources whilst leveraging MEEZA to maintain the required levels of security, availability and scalability across the network, security, storage, backup, server hardware and application layers.

Additionally, MEEZA has implemented Oracle ERP (Enterprise Resource Planning) to automate the financial and procurement requirements of Msheireb Properties. With the Oracle ERP implementation, MEEZA leveraged world-class business practices to deploy an optimised application that serves Msheireb Properties's needs.

#### RESULTS

The benefits provided by MEEZA include:

- Implementation of Oracle ERP enabled Msheireb Properties to handle the transaction and processes quickly.
- Handing over day-to-day IT requirements to MEEZA resulted in fewer IT headaches and increased business efficiency.
- Flexible and scalable IT services will support Msheireb Properties changing IT needs as their business grows.
- Complete delivery of IT service desk to log, manage and resolve all user support requirements.

Through the provision of world-class managed IT services and solutions, MEEZA is providing Msheireb Properties with the ability to scale rapidly and the freedom to focus on their core business: transforming the urban development of Qatar.

**"MSHEIREB PROPERTIES IS COMMITTED TO WORKING WITH ORGANISATIONS THAT SHARE THE SAME HIGH STANDARDS THAT WE ADHERE TO AND MEEZA HAS DEMONSTRATED A REAL UNDERSTANDING OF OUR CURRENT AND FUTURE IT NEEDS. WE ARE HAPPY TO PARTNER WITH THEM."**

C.S. Chandrasekaran,  
Financial & Corporate Services Director (CFO)  
Msheireb Properties

## MEETING THE NEED FOR WORLD-CLASS MANAGED IT SERVICES AND SOLUTIONS

Ranging from Data Centre Services to innovative Consulting Services, MEEZA offers flexible and scalable IT Services and Solutions that deliver real advantage to our clients.

#### CONTACT DETAILS

Find out how MEEZA can give your company the IT advantage:

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